

# FoNTRA-FoSTRA Forum Evaluation Survey

## 2. About You





1. Which residents' association or community group do you represent?			Response Percent	Response Total
1	Open-Ended Question		100.00%	15
1	23/01/2026 7:45 PM ID: 289467415	Oakwood Vaughan Community Organization		
2	23/01/2026 8:05 PM ID: 289468513	Safety first elizabeth st		
3	23/01/2026 8:05 PM ID: 289467870	EPRA		
4	23/01/2026 8:29 PM ID: 289469467	Regal Heights Residents' Association		
5	23/01/2026 8:55 PM ID: 289469680	Wenderly Park		
6	23/01/2026 9:10 PM ID: 289471504	Republic Residents' Association		
7	23/01/2026 9:25 PM ID: 289472342	Garment District Neighbourhood Association		
8	23/01/2026 10:07 PM ID: 289473576	400Walmer Road Tenants' Association		
9	23/01/2026 11:55 PM ID: 289477397	Humber Summit		
10	24/01/2026 8:51 PM ID: 289477687	Parkdale Residents Association		
11	24/01/2026 9:07 PM ID: 289514669	Deer Park		
12	24/01/2026 11:29 PM ID: 289517296	YQNA		
13	25/01/2026 1:45 PM ID: 289530594	Centennial Community Recreation Association		

### 1. Which residents' association or community group do you represent?

14	25/01/2026 6:43 PM ID: 289540932	Scarborough United Neighbourhoods (SUN)
15	26/01/2026 2:07 AM ID: 289549212	Beach Triangle Residents Association




answered	15
skipped	0

### 2. How would you describe your level of experience engaging with City Planning processes?

Answer Choices		Response Percent	Response Total
1	Starting Out 	20.00%	3
2	Intermediate 	46.67%	7
3	Experienced 	26.67%	4
4	Very Experienced 	6.67%	1
		answered	15
		skipped	0

### 3. Venue and Logistics

#### 3. How satisfied were you with the location for the forum and the accessibility of this location?

Answer Choices		Response Percent	Response Total
1	Very poor	0.00%	0
2	Poor	0.00%	0
3	Average 	20.00%	3
4	Satisfied 	40.00%	6
5	Very satisfied 	40.00%	6
		answered	15
		skipped	0

Comment: (8)

### 3. How satisfied were you with the location for the forum and the accessibility of this location?

1	23/01/2026 7:45 PM ID: 289467415	Would be great to host in a community space frequented by the local associations - and have the City come to us.
2	23/01/2026 8:55 PM ID: 289469680	I came by Subway, so it was easy.
3	23/01/2026 9:25 PM ID: 289472342	Good venue, easy to reach by transit
4	23/01/2026 11:55 PM ID: 289477397	Average - That's just because it takes so long to drive downtown from north-west Toronto, However most RAs are downtown so the location is reasonable. Provided an opportunity to go downtown which I don't do very often anymore.
5	24/01/2026 8:51 PM ID: 289477687	Good turnout for a Saturday morning. Could have been a little later (10:30) but I'm sure having it at Metro Hall had an influence.
6	24/01/2026 9:07 PM ID: 289514669	visuals were not set out well and acoustics were tough. need visuals for the back of the room check in could be digital??
7	25/01/2026 1:45 PM ID: 289530594	Although it was in the downtown core, getting there by GO train was straight forward. Not having to take the car is key.
8	25/01/2026 6:43 PM ID: 289540932	It was a good location....Coming from Scarborough where reliable Transit is always a factor when deciding to travel downtown.

### 4. How would you rate the features of the conference room?




Answer Choices	Very Poor	Poor	Medium	Good	Great	Response Total	
Seating	0.00% 0	0.00% 0	26.67% 4	46.67% 7	26.67% 4	15	
View of Screen	6.67% 1	13.33% 2	26.67% 4	26.67% 4	26.67% 4	15	
Acoustics	0.00% 0	13.33% 2	33.33% 5	26.67% 4	26.67% 4	15	
Comfort of Space	0.00% 0	0.00% 0	13.33% 2	66.67% 10	20.00% 3	15	
						answered	15
						skipped	0
Comment: (7)							
1	23/01/2026 8:05 PM ID: 289467870	flat floor, small screen, use of tables was good for break-out conversations but not so good for seeing the screen, the acoustics were poor and the speakers were sometimes difficult to understand					

#### 4. How would you rate the features of the conference room?

2	23/01/2026 9:10 PM ID: 289471504	I sat near the back so the screen was not always as visible as it could have been.
3	23/01/2026 9:25 PM ID: 289472342	Video recording would be helpful to distribute to stakeholders who could not attend
4	23/01/2026 10:07 PM ID: 289473576	It was quite crowded and I don't think people at the back half could see the screen.
5	24/01/2026 11:29 PM ID: 289517296	I never rate anything as excellent, but don't think it could be improved.
6	25/01/2026 6:43 PM ID: 289540932	Some Tech (sound & Screen) challenges during the 2nd presentation which affected its effectiveness. I also found Valesa's presentation disappointing, especially since she announced she is moving on during the PHC meeting. Round tables make it difficult for those who need to turn their chairs around to face presentors BUT made it easier for round table discussions.
7	26/01/2026 2:07 AM ID: 289549212	A bit of a problem with one presenter's slides

#### 4. Presentations and Speakers

#### 5. How useful did you find the presentation by Jason Thorne on City Planning?

Answer Choices			Response Percent	Response Total
1	Excellent		42.86%	6
2	Good		42.86%	6
3	Average		14.29%	2
4	Poor		0.00%	0
5	Very poor		0.00%	0
			answered	14
			skipped	1






#### Areas for Improvement: (11)

1	23/01/2026 7:45 PM ID: 289467415	I missed it
2	23/01/2026 8:05 PM ID: 289467870	concise, to the point

### 5. How useful did you find the presentation by Jason Thorne on City Planning?

3	23/01/2026 8:29 PM ID: 289469467	Very well spoken and the information was well presented and easily understandable.
4	23/01/2026 9:25 PM ID: 289472342	He needed more time to expand on key directions
5	23/01/2026 11:55 PM ID: 289477397	More time provided
6	24/01/2026 8:51 PM ID: 289477687	He had to speed through his presentation and cut out stuff.
7	24/01/2026 9:07 PM ID: 289514669	impeded by lack of visuals and takeaways (digital/qr codes???)
8	24/01/2026 11:29 PM ID: 289517296	When would I ever need to contact him? e.g. does he consider density of areas in his planning? does he allow many condos in the areas where there are already overloads? Is the city in charge, or the developers?? are NAs helpful in giving him input?
9	25/01/2026 1:45 PM ID: 289530594	Too quick. Not enough time was allotted for Jason. Otherwise it was very good.
10	25/01/2026 6:43 PM ID: 289540932	SUN is going to invite Jason to a SUN Forum where he will be asked to present relevant Scarborough information so Resident/Community Group Leaders can get a better understanding and may also include CoA process education.
11	26/01/2026 2:07 AM ID: 289549212	Jason gave a good presentation, but it seemed a very high level scan of the work his department does. Given the high level of familiarity of the RA audience with the planning system, they probably knew much of what he presented. I would have appreciated more in depth discussion of new City and provincial planning policies.

### 6. How useful did you find the presentation by Valesa Faria on Development?



Answer Choices			Response Percent	Response Total
1	Excellent		6.67%	1
2	Good		40.00%	6
3	Average		40.00%	6
4	Poor		6.67%	1
5	Very poor		6.67%	1
			answered	15
			skipped	0
Areas for Improvement: (10)				

## 6. How useful did you find the presentation by Valesa Faria on Development?



1	23/01/2026 7:45 PM ID: 289467415	was good. I don't think her role is set up though, to meet community needs.
2	23/01/2026 8:05 PM ID: 289467870	her speech sounded more like political statement at the start than an information session, she did change her tone as it progressed, she seemed well-informed
3	23/01/2026 8:29 PM ID: 289469467	She seemed a bit more bureaucratic to me, but still had some useful information.
4	23/01/2026 9:25 PM ID: 289472342	Less on process than items of interest to attendees (CoA changes, for example)
5	23/01/2026 10:07 PM ID: 289473576	Speak louder more clearly. Needed to relate more to the attendees with her items
6	24/01/2026 8:51 PM ID: 289477687	Problem with presentation not working
7	24/01/2026 9:07 PM ID: 289514669	I really don't know what she does except her resume now!
8	24/01/2026 11:29 PM ID: 289517296	She has a lot of experience, but do her young staff? I'd like to know how many under her have sufficient experience in every facet of development applications, to be effective in that huge job of monitoring of development applications. It seems they come to Community Consultation with many holes to plug. (e.g. Pinnacle and the Star building); I'd like to see a transcript of that meeting with all the questions that were asked, as the timing of the condos came before the CC and the proposed hotel came after, although the planner told me it was mentioned in that same meeting. I don't think we have the same recall. Same question..... is the city in charge or the developers? Loved that plenty brought up the 'hangers-on development' question: use it or lose it solution.
9	25/01/2026 6:43 PM ID: 289540932	She announced that shes leaving for BUILD Cda? Why did she show up and maybe someone else could have presented (Ie; CoA)
10	26/01/2026 2:07 AM ID: 289549212	Again, a good presetaion but very focussed on the minutiae of the City's planning approvals department. I am sure that many RA attendees were generally familiar with these processes. She did not seem to focus on process issues of particular interest to RAs.

## 5. Q&A Sessions

### 7. How well did the Q&A session address the questions and concerns raised by the audience?

Answer Choices			Response Percent	Response Total
1	Excellent		6.67%	1
2	Good		53.33%	8



### 7. How well did the Q&A session address the questions and concerns raised by the audience?

3	Average		33.33%	5
4	Poor		6.67%	1
5	Very poor		0.00%	0
			answered	15
			skipped	0

Comment: (8)

1	23/01/2026 7:45 PM ID: 289467415	when the invited guests didn't answer the question aske, they weren't pressed to answer it.
2	23/01/2026 8:55 PM ID: 289469680	Not enough time. Our table was even bypassed.
3	23/01/2026 9:25 PM ID: 289472342	More time for Q&A after each speaker
4	24/01/2026 8:51 PM ID: 289477687	More time needed; keep the audience to questions only, not rambling.
5	24/01/2026 9:07 PM ID: 289514669	questions should be submitted in advance (reduces repetition) and then a few ad hoc from the floor
6	24/01/2026 11:29 PM ID: 289517296	As this was my first time meeting, I hardly knew what to ask but submitted lots of questions on the paper provided.....
7	25/01/2026 6:43 PM ID: 289540932	It was comforting to hear the Group of RAs were UNITED in our Concerns!
8	26/01/2026 2:07 AM ID: 289549212	The Q and A section was where we got into issues of interest to RAs.

### 8. Was the time allocated for Q&A sufficient?

Answer Choices			Response Percent	Response Total
1	Yes		26.67%	4
2	No		73.33%	11
			answered	15
			skipped	0





Comment: (8)

## 8. Was the time allocated for Q&A sufficient?

1	23/01/2026 8:05 PM ID: 289468513	The gentleman who is bringing the microphone around to people, was telling them to make it fast and was pulling the mic away
2	23/01/2026 8:05 PM ID: 289467870	We all wanted more but that would have gone beyond meal and break times if we had had some type of snack at the first break to socialize and eat, we could have had longer sessions at either end
3	23/01/2026 8:29 PM ID: 289469467	It could have used more time, but I understand the limitations.
4	23/01/2026 9:25 PM ID: 289472342	second segment more generous
5	24/01/2026 9:07 PM ID: 289514669	frustration level from lack of engagement
6	24/01/2026 11:29 PM ID: 289517296	yes and no..... the meeting was long enough as an introduction to the two departments, which have quite separate mandates. I sure hope they communicate often and well.
7	25/01/2026 6:43 PM ID: 289540932	It was good and it could have gone longer due to the passion of the audience.
8	26/01/2026 2:07 AM ID: 289549212	As the two presenters did not focus very much on issues of interest to RAs, more time for questions would have been appreciated.

## 6. Roundtable Sessions




### 9. How valuable did you find the roundtable discussions for sharing perspectives and generating ideas?

Answer Choices		Response Percent	Response Total
1	Excellent		53.33% 8
2	Good		33.33% 5
3	Average		6.67% 1
4	Poor		6.67% 1
5	Very poor		0.00% 0
		answered	15
		skipped	0
Comment: (12)			

## 9. How valuable did you find the roundtable discussions for sharing perspectives and generating ideas?

1	23/01/2026 7:45 PM ID: 289467415	Great to get to know other association folks.
2	23/01/2026 8:05 PM ID: 289467870	meeting new groups, different issues, different levels of experienc
3	23/01/2026 8:55 PM ID: 289469680	Many of us have the same issues.
4	23/01/2026 9:10 PM ID: 289471504	I assume that a 'leader' was assigned for each table. We had someone who tried to direct the group but it would have been useful if someone was identified to lead the discussion.
5	23/01/2026 9:25 PM ID: 289472342	No mechanism to collect and report on collective concerns in the session
6	23/01/2026 10:07 PM ID: 289473576	We didn't do this as a group
7	23/01/2026 11:55 PM ID: 289477397	A suggestion from our table was to encourage attendees from the same residents'' association to set at different tables.
8	24/01/2026 9:07 PM ID: 289514669	i learned more from this than from the presentations!
9	24/01/2026 11:29 PM ID: 289517296	didn't know some at the tables so a wide group of questions
10	25/01/2026 1:45 PM ID: 289530594	It's important to learn first hand what other residents are experiencing across the city.
11	25/01/2026 6:43 PM ID: 289540932	Great to hear from other Wards. There was short amount of time and it became noisy when everyone from all the tables were spekaing.
12	26/01/2026 2:07 AM ID: 289549212	It was very helpful and interesting to met RAs from different parts of the City and learn what issues they were dealing with.

## 10. How effective was your roundtable in identifying areas for improvement in community engagement, communication, and transparency?

Answer Choices		Response Percent	Response Total
1	Excellent		28.57% 4
2	Good		42.86% 6
3	Average		14.29% 2

### 10. How effective was your roundtable in identifying areas for improvement in community engagement, communication, and transparency?

4	Poor		14.29%	2
5	Very poor		0.00%	0
			answered	14
			skipped	1
Comment: (7)				
1	23/01/2026 7:45 PM ID: 289467415	Hard to prioritize -- so many issues to address		
2	23/01/2026 8:05 PM ID: 289467870	we shared ideas and background information with groups at different levels of knowledge and learned much from others		
3	23/01/2026 8:55 PM ID: 289469680	We have been engaged quite a bit but we are not listened to. The planning department tries but the new provincial guidelines are be shoved down our throats with little compromise.		
4	23/01/2026 9:25 PM ID: 289472342	See #9		
5	24/01/2026 9:07 PM ID: 289514669	I don't want to rate because I think it is an exercise in futility		
6	24/01/2026 11:29 PM ID: 289517296	Looking forward to the answers to all the questions.		
7	25/01/2026 6:43 PM ID: 289540932	We're all on the same page and actually the same as the other tables :)		

## 7. Overall Comments

### 11. What aspects of the Forum worked best for you?

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	14
1	23/01/2026 7:45 PM ID: 289467415	Seeing other RA folks		
2	23/01/2026 8:05 PM ID: 289468513	Networking with other communities		
3	23/01/2026 8:05 PM ID: 289467870	getting up to speed at where the City was at and the limitations constantly being imposed by the Province		

## 11. What aspects of the Forum worked best for you?

4	23/01/2026 8:29 PM ID: 289469467	The first presentation had lots of good information and the table discussion brought up a few ideas I found helpful.	
5	23/01/2026 8:55 PM ID: 289469680	The growth and affordability stats were interesting. I like the planning of density and height restrictions based on the fabric of the existing neighborhood. We all expect growth but not at the extreme levels wanted by the Province.	
6	23/01/2026 9:10 PM ID: 289471504	The presentations were very good. It was useful to hear from a variety of groups.	
7	23/01/2026 9:25 PM ID: 289472342	Presentations and Q&a	
8	23/01/2026 10:07 PM ID: 289473576	Mr Thorne explaining his role with relevant details. The information was helpful	
9	23/01/2026 11:55 PM ID: 289477397	The chief Planner's presentation and the round table discussions.the	
10	24/01/2026 8:51 PM ID: 289477687	Overall was fine.	
11	24/01/2026 11:29 PM ID: 289517296	Just knowing that the city cares enough for community input was good, but are they going to use it??	
12	25/01/2026 1:45 PM ID: 289530594	Round table and Q & A	
13	25/01/2026 6:43 PM ID: 289540932	The personal connections	
14	26/01/2026 2:07 AM ID: 289549212	Q and As, round table discussions	
		answered	14
		skipped	1

## 12. What aspects did not work well or could be improved for future forums and sponsored events?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	14
1	23/01/2026 7:45 PM ID: 289467415	Needed more time to identify priorities with RA collaborators	

## 12. What aspects did not work well or could be improved for future forums and sponsored events?

2	23/01/2026 8:05 PM ID: 289468513	More time for Q n A
3	23/01/2026 8:05 PM ID: 289467870	better outline of what was going to be presented and discussed, some background materials and possibly some links beforehand for us to look up so we would have better context from which to ask relevant questions
4	23/01/2026 8:29 PM ID: 289469467	The overhead projector didn't work for most of the second presentation.
5	23/01/2026 8:55 PM ID: 289469680	Bring in the Province to justify the trauma and anxiety they have caused us by over riding all the city planning. They should get off Scott fee.
6	23/01/2026 9:10 PM ID: 289471504	As mentioned before, individuals assigned to direct discussion at each table.
7	23/01/2026 9:25 PM ID: 289472342	Collecting and summarizing key recommendations
8	23/01/2026 10:07 PM ID: 289473576	The development officer needed to connect better.
9	23/01/2026 11:55 PM ID: 289477397	Unfortunately, I found Vanessa's presentation a little hard to hear
10	24/01/2026 8:51 PM ID: 289477687	Maybe having questions from FoSTRA and FoNTRA to help set the framework for the Q&A sections
11	24/01/2026 11:29 PM ID: 289517296	hope others have ideas.....
12	25/01/2026 1:45 PM ID: 289530594	More time with slides and analysis on screen
13	25/01/2026 6:43 PM ID: 289540932	maybe share who is attending...RA & persons name.I That may lead to connecting and deeper discussions
14	26/01/2026 2:07 AM ID: 289549212	Have the presenters focus their presentations on issues of interest to RAs, and assume that the audience has a good understanding of the planning system.

answered	14
skipped	1

**13. Do you have any further suggestions for improving community engagement, communication, or transparency in City Planning processes? Are there any important themes that should be highlighted?**

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	12
1	23/01/2026 7:45 PM ID: 289467415	having the ideas from the table put up as sticky notes up on a board visible to the entire room. Commitment for follow up on items shared (putting it together as a summary so folks understand what the community's priorities are)		
2	23/01/2026 8:05 PM ID: 289467870	the planning process for an integrated design of outcomes for the City, so far most of the stuff is only about approvals for developer ideas which have nothing to do with actual city planning an urban design		
3	23/01/2026 8:55 PM ID: 289469680	A theme I constantly saw was that builders would get permits but never build anything. There should be an expiry time frame and if they wanted to hold these longer at the very least they should pay a huge tax. They should also not be allowed to vacate home and strip malls until just prior to them building. These becomes a blight on our communities.		
4	23/01/2026 9:25 PM ID: 289472342	The pervasive theme is how community groups can effectively engage in the development and execution of policy		
5	23/01/2026 10:07 PM ID: 289473576	Sometimes it is a good idea to highlight the struggles of planning with examples so that people know why their demands are not fulfilled.		
6	23/01/2026 11:55 PM ID: 289477397	Encourage more suburban neighbourhood associations to participate.		
7	24/01/2026 8:51 PM ID: 289477687	The presenters were broad strokes focused, and some of the audience were asking very specific questions within their community. Not sure how to deal with this.		
8	24/01/2026 9:07 PM ID: 289514669	these should be done on a more regional basis - every RA has a pet peeve - not all sizes fit every RA		
9	24/01/2026 11:29 PM ID: 289517296	Is there any way to get a transcript of the community meetings to double check back on what we think we heard?		
10	25/01/2026 1:45 PM ID: 289530594	councillors need to provide better communication with constituents about upcoming city initiatives/proposals		
11	25/01/2026 6:43 PM ID: 289540932	It was a great event and would suggest we have one with Provincial Leaders regarding their powers over the city etc		
12	26/01/2026 2:07 AM ID: 289549212	The Forum was very interesting. Thanks to FoNTRA and FoSTRA for arranging the session.		
			answered	12
			skipped	3